

FAQ's



- **When will my service start?** You will receive a start date when you sign up for service. [Click here to sign up now](#)
- **Do I need to get my own trash containers?** When you sign up for a 1 year or 3 year service we supply you with a 96 gallon container. [Click here to sign up now](#)
- **What size trash containers do you accept?** In addition to the container we provide, you can use up to 4 additional 50 gallon containers [Click here to sign up now](#)
- **Will you come the same day every week?** Yes, you will be assigned a day once you sign up for service. [Click here to sign up now](#)
- **What if my service date lands on a holiday?** Service will be the next business calendar day to make sure every customer receives service every week of the year. [Click here to sign up now](#)
- **What is the best way to contact support?** [Click here to report issues](#) or call us at (281) 721-4750.
- **How do you take payments?** We take payments online. You can use EFT or your debit or credit card. [Click here to sign up now](#)
- **If I start in the middle of the month, are the services pro-rated?** Yes, you'll see. [Click here to sign up now](#)
- **Can I setup autopay?** Absolutely. [Click here to sign up now](#)